

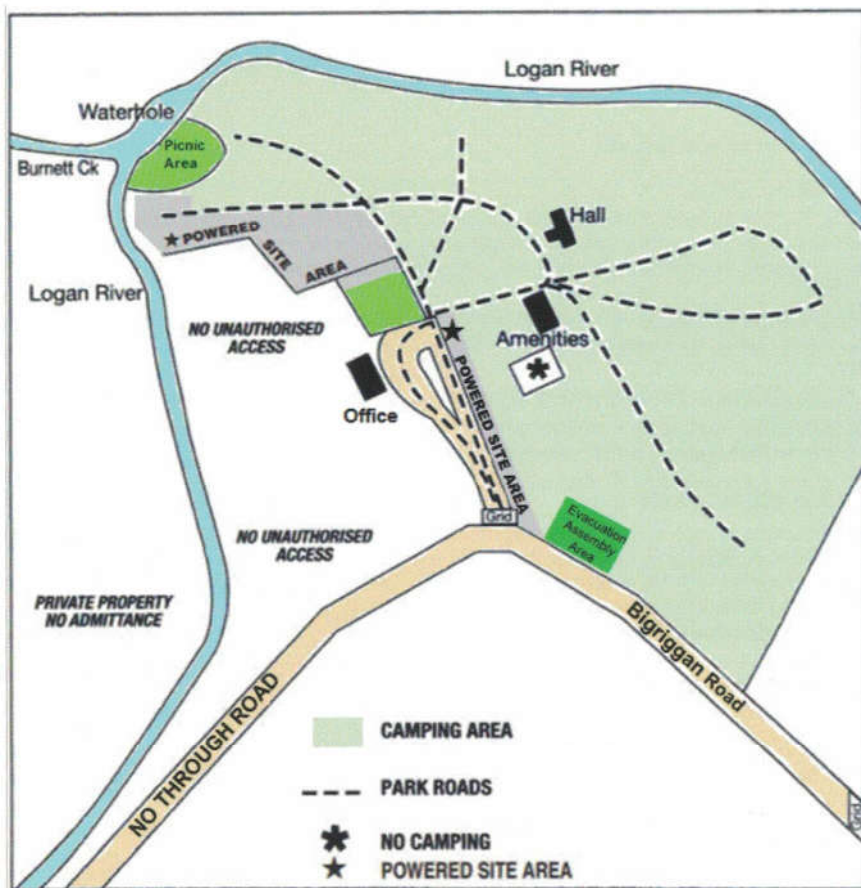
TERMS AND CONDITIONS

- **PAYMENT TERMS:** For booking in long weekends, school holidays and Christmas 100% of the booking needs to be paid 28 days prior to arrival. For powered sites 100% of the fee must be paid upon booking
- **REFUND:** We recommend you seek independent travel insurance if you are concerned external factors may impede your stay
- **EARLY DEPARTURE:** No refunds will be applied should you decide to check out early
- **MAXIMUM STAY:** Bigriggen park is 100% short term accommodation. Maximum length of stay is 28 days no permanent residents accepted
- **CHECK IN TIME** is from 8:00am for camping site and 12:00pm for powered sites due to unforeseen circumstances powered sites may not be immediately available
- **CHECK OUT TIME** is 2:00pm for camping and 11:00am for powered sites

PERSONS NOT ADHERING TO THESE RULES COULD BE ASKED TO LEAVE

Management expressly reserves the right to change rates, booking conditions and availability without notice. Prices are subject to change periodically. Management reserves the right to refuse entry into the Park for any reason.

We thank you for your cooperation and please have a most enjoyable and relaxing stay. We hope you will call again!



Web: www.bigriggen.com.au
Email: admin@bigriggen.com.au
Phone: 07 5463 6190

196 Biarriaan Road. Rathdownev QLD 4287



Welcome!!

We hope that you enjoy your stay in the quiet, shady river surroundings of our park.

Information & Rules for your pleasant stay

Bigriggen Park is a caravan and camping park designed around families and we understand some of our rules may not suit some campers who may need to consider other venues.

OFFICE HOURS

Friday: 8:00am - 8:00pm

Saturday to Thursday: 8:00am - 6:00pm

Should you be arriving outside these hours please let us know and we can make alternative arrangements.

- All Guests must register at the office.
- On site management is accessible 24hrs a day in the events of an emergency only
- Check-in time can be no later than our office hours as we are subject to Workplace Health and Safety Act and it disturbs our guests in the park.
- **PARK ENTRY PERMIT:** A coloured coded sticker must be fixed to your windscreen throughout your stay. Please adhere the sticker to your windscreen immediately as loss of permit could lead to your vehicle being parked in the visitor zone. FAILURE to apply the permit sticker to your vehicle could lead to eviction from the park
- **VISITOR POLICY:** Any 'Day Visitors' must check into office and receive a day pass. During peak times we may need to restrict vehicle access to the park. Day visitor fees apply.

NOISE

At all times please consider your surrounds and the quiet enjoyment of other guests

- **A STRICTLY** enforced noise policy applies. No Noise after 10pm to ensure enjoyment for all guests
- **No loud music**, radio controlled cars, drones, whips etc at any time
- **No offensive bad/language or behaviour**
- All forms of noise to be kept to an absolute minimum at all times

BOOM GATE CODE:.....

Please enter the code into the pin pad each time you enter the park

- * Only one vehicle per entry code
 - * Proceed without delay once boom is open
 - * **DO NOT STOP UNDER BOOM**
 - * Boom gate is sensor activated for exit
 - * Misuse of this code will restrict your access rights to this park
 - * Children are not permitted to play in or around boom gate and pin pad
- All Queensland Road Rules apply within this park – this includes seatbelts, speed limit (10kph), no drink driving, no hoon driving, no riding outside of vehicles or in the back of utes or trailers, etc. Bigriggen Rules also include NO learner Drivers in the Park. Fully Licenced Drivers only

CAMPFIRES

- Fire pits are provided for campfires if no fire pit is available set up you campfire utilizing an existing campfire spot no closer than 3 metres to any tree or long grass. If none are available please have a small campfire on the ground on bare earth. **No rocks** are permitted around campfires as they can shatter and cause injury.
- **NO DIGGING** of holes for campfires
- **NO CUTTING** of Bigriggen trees, branches, logs for firewood or collection of logs etc from Bigriggen property or neighbouring properties
- **NO BONFIRES** or larger fires
- **NO FIRE TWIRLING**
- **NO EXPLOSIVE** devices in campfires
- **DO NOT LEAVE CAMPFIRE UNATTENDED**, campfire must be extinguished with water (do not cover with sand or soil)
- Allowing children to use items such as an axe, machete or saw, imposes a heavy responsibility onto the carer
- For safety reasons please wear appropriate footwear, supervise children around campfires and extinguish campfire when not in use
- **CAMPFIRES ARE NOT PERMITTED DURING FIRE BANS**

DOGS

- Dogs must not be aggressive and kept on a lead at all times and must be kept within your own camp area
- Dogs are to have **current immunization** and you are responsible for cleaning up after your pet
- Dogs are not permitted to enter any buildings or the main swimming area
- No dog is to be left on site **without supervision**. Dogs must **not disturb** other guests
- **FAILURE** to practice responsible dog ownership and adherence to above rules could lead to the dog and its owner being asked to leave the park

GENERATORS

- Generator hours 8:00am - 10:00am
5:00pm - 8:00pm
- Management must be advised if you wish to use it outside of these hours
- Generators must be rated at 65db or less

AMENITIES

- **SHOWERS**: Coin operated \$1 for approx 5 minutes (coins available at office). Extra amenities are opened on a needs basis
- Children must be accompanied by an adult while using the amenities. Bikes are to be left in bicycle racks provided
- **DUMP-EZY**: available for your portable waste. Environmentally friendly chemicals only. Sewerage system in operation at park

GENERAL

CHILDREN

- Parents are responsible for children at all times during your stay
- Children riding bikes at Bigriggen must wear a bike helmet. **Failure** to do so during their stay may result in your child not being able to ride their bike during their stay with us
- No riding of bikes after sunset without suitable lighting
Children must have adult supervision while swimming or near the river

ROAD RULES

- **SPEED LIMIT**: 10kph (Walking Pace Only) - this is a shared zone between vehicles, pedestrians, cyclists and wildlife
ALL ROAD RULES APPLY while driving in park
- **UNLICENSED PERSONS** are not permitted to drive in park
- **NO LEARNER DRIVERS** fully licensed drivers only
- **NO SPEEDING OR DANGEROUS DRIVING** permitted within park
- **NO DRINK DRIVING**
- **NO TRAVELLING IN OR RIDING IN BACK OF UTES, TRAILERS, OR VEHICLES ETC**
- **BICYCLES**: allowed to be ridden in park. Must wear bike helmets at all times. Children to have adult supervision.,QLD road rules apply
- Please report any **dangerous driving** to management immediately before damage or an accident occurs
- **PUBLIC ROAD INTO BIGRIGGEN PARK**: the road into Bigriggen is a public road through private property. Speed limit is 40kph. Please do not enter the private property
- **TRAIL BIKES, QUAD BIKES, ATVS etc**: Strictly prohibited
- **CHAINSAWS**: strictly prohibited
- **TRENCHES**: No digging of trenches or holes
- **WASTE DISPOSAL** of all rubbish in securely tied bags. Bins are provided at the back of the amenities block
Please keep your campsite clean and do not place bottles or any objects etc in your campfire pits. Including flammable liquids or explosives
- No rope swings
- No weapons, rocket launchers etc

BUSH & WILDLIFE

- **WILDLIFE**: You are in the Australian Bush please come prepared. Bring your first aid kit, fly and insect spray and sunscreen. For safety reasons please wear appropriate footwear for around campfires and walking in the bush, swimming in the river etc. You are camping amongst Australian wildlife (snakes, spiders, ticks)
- **SNAKES, SPIDERS & TICKS** all live in and around the camping area. Remember, you are in the Australian Bush! Being up-to-date with first aid techniques & having a well-stocked first aid kit is important
- **KEEP WILDLIFE WILD**: For your sake and theirs, put all food stuff away at night
- **WIDOW MAKERS**: Don't camp under trees with large boughs, especially gums. Often called 'widow makers', they tend to snap off on still, silent days, and also in strong winds and lightning strikes

PEAK TIME AND MINIMUM STAYS

- Our peak times are all long weekends, school holidays, Easter and Christmas. Guests, please note that these times are subject to minimum stay times and an increase in the accommodation rates
Booking are essential in these peak periods
- Peak Times also require full payment prior to arrival
- Infant 0-3 years inclusive (free of charge)
- Children 4-15 years inclusive
- Adult 16 years and above

Powered Site From: _____ / _____ / _____ Per Night

Child Per Night

Extra Adult Per Night

Unpowered Site From: _____ Adult Per Night

Child Per Night

* Prices are subject to change without notice and at management discretion